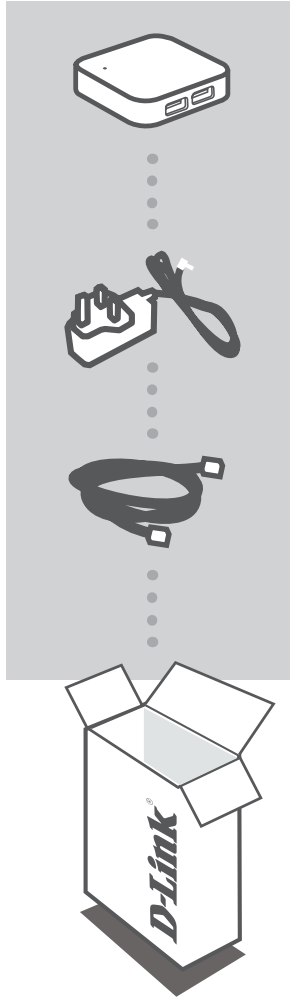# D-Link®

4-PORT HI-SPEED USB 2.0 HUB
DUB-H4

QUICK INSTALLATION GUIDE

CONTENTS OF PACKAGING

CONTENTS

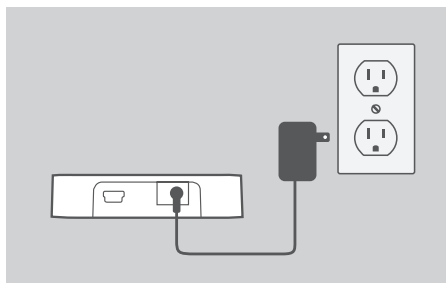**4-PORT HI-SPEED USB 2.0 HUB**
DUB-H4

POWER ADAPTER

USB 2.0 CABLE

If any of these items are missing from your packaging, contact your reseller.
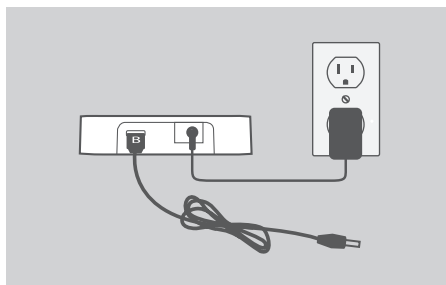
# PRODUCT SETUP

QUICK INSTALLATION

1. Plug the power adapter into the connector located on the back of the DUB-H4. Plug the other end into a wall outlet. The LED on the DUB-H4 will turn green to indicate that the hub is receiving power.
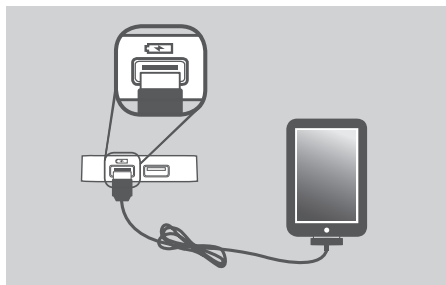
   Note: This step is optional, but required for Fast-Charge Mode. Please refer to the next page for more information.

2. Plug the smaller end of the included USB cable into the back of the DUB-H4.
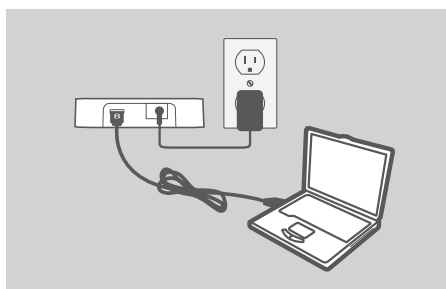
3. Plug the rectangular end of the included USB cable into an available USB port on your computer.

4. Your computer will automatically detect and install the drivers for the DUB-H4. You may now connect USB 2.0 or USB 1.1 devices to any available USB port.

   The black USB port with the battery icon is for connecting to an iPad® or other high-power device, and can quick-charge these devices when in Fast-Charge Mode. Please refer to the next page for more information.

   Note: Power draw for devices connected to the white ports should not exceed 500 mA, and the combined power draw of all connected devices should not exceed 2 A.

DUB-H4

D-Link

iPAD® FAST-CHARGE MODE

CHANGING FROM STANDARD MODE TO FAST-CHARGE MODE

- **Standard Mode**: When the DUB-H4 is connected to a computer that is powered on, the DUB-H4 will enter Standard Mode. In this mode, a connected iPad® may display a "Not Charging" status, and will charge its battery very slowly. If the power adapter is not connected to the DUB-H4, the hub will draw power from your PC's USB port, affecting the speed and ability of your iPad® to charge its battery.

- **Fast-Charge Mode**: When the DUB-H4 is not connected to a computer or is connected to a computer that is powered off or in standby/sleep mode, the black USB port with the battery icon will supply additional power to effectively and quickly charge an iPad®. Please note that in order to use Fast-Charge Mode, the DUB-H4 must also be connected to the power adapter, and the LED on the hub must be lit green to indicate it is receiving power.

- If you have a Windows computer, you can use Fast-Charge Mode to quick charge your iPad® while your computer is powered on by running the **iPad_Charge.exe** program, which you can find and download from the DUB-H4 product support page on the www.dlink.com website. This will allow you use Fast Charge Mode to quick-charge an iPad® connected to the DUB-H4 regardless of whether the hub is connected to a computer that is powered on or not.

iPad® is a registered trademark of Apple Inc.

TROUBLESHOOTING

SETUP AND CONFIGURATION PROBLEMS

1. WHAT DO I DO IF MY COMPUTER DOES NOT DETECT MY DUB-H4?

Check and ensure that all cables and the power adapter is connected securely, and that the USB port on your computer is functioning correctly. If not, try connecting to a different USB port on your computer.

2. WHAT DO I DO IF I GET A "USB HUB CURRENT LIMIT EXCEEDED" MESSAGE IN MICROSOFT WINDOWS?

Make sure that the power draw of for devices connected to the white ports does not exceed 500 mA, and that the combined power draw of all connected devices does not exceed 2 A. If a port becomes overloaded, this message will appear on your computer. Reset the DUB-H4 by disconnecting both the power adapter and the USB cable connecting the DUB-H4 to your computer for 5 seconds before plugging both cables back in.

3. WHAT DO I DO IF MY IPAD® OR SIMILAR DEVICE, DOES NOT CHARGE?

Make sure your device is plugged into the black USB port with the battery icon and that the power adapter is connected to the DUB-H4. If your iPad displays a "Not Charging" status, it will charge at a slow rate. To quick charge your device, you will need to use Fast-Charge Mode. Refer to the previous page for more information.

4. WHY ISN'T MY PC'S KEYBOARD/MOUSE BOOT FEATURE WORKING THROUGH THE DUB-H4?

Make sure your USB keyboard and/or mouse are connected to the white ports on the DUB-H4 and not the black port with the battery icon.

TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.
Tech Support for customers in

Australia:
Tel: 1300-766-868
24/7 Technical Support
Web: http://www.dlink.com.au
E-mail: support@dlink.com.au

India:
Tel: +91-22-27626600
        Toll Free 1800-22-8998
Web: www.dlink.co.in
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Indonesia - www.dlink.co.id
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Philippines - www.dlink.com.ph
Vietnam - www.dlink.com.vn

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        08600 DLINK (for South Africa only)
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Maslak İstanbul
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